WARRANTY COVERAGE AND SERVICING ARRANGEMENTS

SERVICING

The basic servicing arrangements available are described below. Full details on all servicing arrangements are provided with product shipment. In all the following cases, U.S. Robotics will pay for one way shipping charges to the customer.

For a fee of \$25.00 per year, U.S. Robotics, Inc. will repair, at no additional charge to the customer, any acoustic coupler, modem or data coupler purchased from U.S. Robotics, Inc. which proves to be defective under normal operating conditions. This arrangement is renewable annually.

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Acoustic couplers, modems and data couplers not covered by the Annual Maintenance Package will be serviced on a \$30.00 per repair basis, provided that the product has not been modified by the customer and that it has not been subjected to abnormal operating conditions or abuse, in which case the servicing fee is \$25.00 per hour for labor plus parts costs.

Express Repair Service

For customers who have established credit with U.S. Robotics, we offer an Express Repair Service. Under this plan, we will ship a replacement modem or data coupler via air freight the same day we are notified of the customer's product failure. The customer must ship the inoperative product to U.S. Robotics within three days of the product failure notification. Under this option, the Annual Maintenance Package fee is \$35.00 and products not covered by the Package will be serviced on a \$40.00 per repair basis.

Fees subject to change without notice after 1978.

TELEPHONE LINE INTERFACE

USR-310 ACOUSTIC COUPLER

A standard telephone is the only requirement for interfacing the USR-310 Acoustic Coupler to the public telephone network. After dialing the appropriate telephone number and establishing the communications link, just insert the telephone handset into the rubber cups on top of the USR-310 and you're ready to transmit and receive data. No Data Access Arrangement or other telephone line interface equipment is required.

The USR-320 and USR-330 modems are available in two styles:

F.C.C. CERTIFIED PACKAGE

Under this configuration, the modem connects to the phone lines via an RJ11C voice Jack. This Jack is the small modular style used by a standard extension phone. The modem will also connect via an RJ41S data Jack, which is the style required by most other modems.

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Under this configuration, the modem connects to the phone lines via a CBS-1001F Data Access Arrangement (DAA) which can be leased from your telephone company. The leasing fee is approximately \$5.00 per month plus an installation fee of approximately \$65.00. Users considering the leasing option should check with the Data Marketing office of their phone company for details as telephone company prices vary widely across the U.S.

PRICES

	Direct Connect Style 1)	Telco DAA Style 2)
USR-330 ORIGINATE/AUTO ANSWER MODEM		
with RS-232C interface	\$324.00	\$185.00
with 20mA current loop interface	324.00	185.00
with RS-232C and 20mA current loop interfaces	334.00	195.00
USR-320 AUTO ANSWER MODEM		
with RS-232C interface	299.00	160.00
with 20mA current loop interface	299,00	160.00
with RS-232C and 20mA current loop interfaces	309.00	170.00

- 1) F.C.C. Certified Packase. Connection to Phone lines via standard extension-Phone Jack.
- 2) Connection to phone lines via CBS-1001F Data Access Arrangement (DAA), which can be leased from phone company for approximately \$5.00/month plus installation fee.

USR-310 ORIGINATE ACOUSTIC COUPLER with RS-232C interface

\$139.00

ACCESSORIES

RS-232C connector cable, male 25 Fin connectors on each end:

			7 foot	20.00
			14 foot	30.00
RS-232C	25	Fin	female connector	6.00
RS-232C	25	rin	male connector with hood	6.00

20mA current loop connector cable, male 9 pin connectors on one end, spade clips on other end

			7 foot	15.00
			14 foot	20.00
20mA	9	Fin	female connector	5.00
20mA	9	rin	male connector with hood	5.00

U.S. Robotics will pay shippins and handling charges for all orders in the continental U.S. All others add 15% of total order amount to cover shipping and handling. We will refund any portion of this shipping charge that is not needed, or bill you for any additional amount required. Prices subject to change without notice. Illinois residents add 5% sales tax.